Security and privacy summary

For IT, data protection and procurement offices
Updated: 20 October 2026

SCMBase is a browser-based teaching platform for supply chain management and ERP, run by Zenland Video Games Ltd in Ireland. This page answers the questions security and data protection reviews usually ask. For anything else: damien@scmbase.com.

The service

What it is	Software as a service: students and lecturers use it in a web browser. Nothing to install, no plug-ins, no access to the user's computer.
Hosting	Namecheap, Inc., Phoenix, Arizona, United States
Course videos	Streamed by bunny.net (BunnyWay d.o.o., Slovenia, EU) through short-lived signed links that work only inside SCMBase
Email	SCMBase's emails sent through Brevo (EU); our own correspondence through Google Workspace
Payments	Classes are invoiced; individual subscriptions will be sold through Paddle, as merchant of record. We never see card details.

Data

What we keep	Name, email, class membership, lab records, saved games, course progress and quiz results. Nothing sensitive is needed or asked for.
Roles	For classes, the institution is the controller and we are the processor, under our data processing agreement. For people learning on their own, we are the controller.
Retention	Class data deleted 90 days after the class's licence ends; unconfirmed sign-ups after 24 hours; unused free accounts after 90 days; sign-in sessions expire after 30 days
No tracking	No advertising, no tracking cookies, no selling or sharing of data. The website sets no cookies.

Security

In transit	HTTPS (TLS) for the app, the server and the videos
Passwords	Stored only as scrypt hashes; sign-in sessions and emailed codes are hashed too
Accounts	Free and lecturer accounts confirm their email with a code; students join with their class's code; limits on repeated attempts; disposable email addresses refused
Access control	Lecturers see only their own classes; students only their own work; lecturer tools only for checked lecturers
Records of work	The simulation runs on our server; each student's record of work (steps, answers, runs) is kept on our server with its own timestamps and can't be edited afterwards
Admin access	Only the director: the hosting account, the server's deploy key and SCMBase's admin account. Passwords are stored as scrypt hashes; sessions as hashes of their tokens.
Backups	A complete copy of the database each night, kept on the server for 14 days and one a week for 8 weeks, and copied to a computer in Ireland kept by the director (the last 30 nights). Anything deleted is gone from the backups within ten weeks.
Incidents	Institutions are told of any personal data breach affecting their classes within 48 hours of our becoming aware of it

Accessibility

Modern browsers (Chrome, Edge, Firefox, Safari). Course pages and videos also work on phones; labs need a laptop or desktop. English captions on every video, and adjustable playback speed.